

# TWRF Annual report of 2022

## ● Intimate relationship violence 親密關係暴力

### 1. Service Scale and Content

We offer professional services to current or former victims of intimate relationship violence residing in New Taipei City. Our primary service offerings include:

1. Telephone counseling consultations and face-to-face personal safety crisis management.
2. Emotional support and care.
3. Psychological counseling services.
4. Outreach services.
5. Legal consultation.
6. Financial subsidies.
7. Residential assistance.
8. Support for children who have witnessed violence.
9. Group programs, lectures, and workshops.
10. Other related services.

Our group services specifically encompass:

11. Women's support groups.
12. Women's lectures.
13. Parent-child workshops.
14. Year-end gratitude events.

### 2. Service Results and Effectiveness

Our case service for victims of intimate relationship violence in New Taipei City has provided assistance to 2,121 individuals over a period of 2022. The total number of service instances reached 21,117, with 82% being women and 18% being men. The age group primarily falls between 20 and under 50 years old. The majority of cases involve spousal relationships, accounting for 55% of the overall caseload.

Additionally, 76% of the victims reported living together with their abusers.

We are committed to preventing intimate relationship violence and accompanying victims on their path to recovery. Our goal is to protect every individual affected by intimate relationship violence.

### 3. Future Outlook

The Taipei Women's Rescue Foundation has been dedicated to serving victims of intimate relationship violence in New Taipei City for the past five years. Looking ahead, we have several key objectives and strategies to enhance our services and improve their quality:

**Skill Enhancement:** We aim to continuously improve the working skills of our intimate relationship violence service providers. This includes staying updated on best practices, incorporating new approaches, and expanding our knowledge base to better address the needs of victims.

**Service Quality:** Our priority is to ensure that our services consistently meet high standards. We will regularly assess and evaluate our programs, seeking feedback from beneficiaries and making necessary adjustments to enhance the overall quality of our services.

**Collaboration with Domestic Violence Prevention Networks:** Recognizing that protective services require the collaboration and implementation of domestic violence prevention networks, we will deepen our relationships with these networks. We are committed to actively cooperating and fostering mutual understanding with other organizations involved in domestic violence prevention. This will be achieved through regular contact meetings, monthly high-risk meetings, online consensus camps, and occasional case discussions.

**Exchange of Understanding and Effective Strategies:** Through these collaborative efforts, we will exchange knowledge and understanding of the victim's situation. This will enable us to develop and expand effective strategies for individual case services. By establishing a stable and effective cooperation mechanism, we aim to strengthen our cooperative relationship and consensus with the police resources in our service area.

By focusing on these objectives and strategies, we are confident that we will continue to make a positive impact in the lives of victims of intimate relationship violence in New Taipei City.



- **Services for children who have witnessed domestic violence, Childhood Witnessed Trauma Youth Services 目睹家暴兒少服務、童年目睹創傷青年服務**

1. Service Scale

Since 2011, the Taipei Women's Rescue Foundation has expanded its team to include five social workers who have received training in attachment and needs theory, the advantage perspective, and rehabilitation force. These theoretical foundations serve as the basis for our services, specifically catering to children and youth who have witnessed domestic violence in the greater Taipei area.

Additionally, we have employed a social worker who utilizes a gender perspective and empowerment theory to provide services for adult victims of traumatic childhood experiences of witnessing domestic violence throughout the country.

Our comprehensive range of services includes:

1. Crisis management support.
2. Assessment of personal safety and physical and mental well-being.
3. Safety planning assistance.
4. Individual case visits.
5. Telephone consultations.
6. Emotional support and care.
7. Counseling and guidance for individual or group counseling sessions.
8. Financial aid support.
9. Assistance with accessing medical services.
10. School or employment counseling.
11. Accompaniment to court proceedings.
12. Facilitation of parent-child relationship repair.
13. Parenting education.

#### 14. Legal advice and other related services.

#### 2. Service Results and Effectiveness

Over the course of 2022, the Taipei Women's Rescue Foundation has conducted children's groups in three stages, with a total of 12 games and 13 participants, resulting in 63 person-time interactions. Furthermore, we organized parent-child activities and conducted 29 sessions with 41 participants, along with parenting lectures held in two sessions and five sessions, which attracted a total of 241 participants. Additionally, we facilitated eight sessions of salon-style lectures.

These initiatives have been designed to promote the development of interpersonal relationships between children and their parents, enhance emotional management skills, foster problem-solving abilities, and improve overall parent-child relationships and parenting education.

Through these activities and lectures, we strive to achieve the following objectives:

1. Promoting the development of interpersonal relationships between children and parents.
2. Enhancing emotional management skills in children and parents.
3. Cultivating problem-solving skills in children and parents.
4. Strengthening inner and external abilities of children and parents.
5. Improving parent-child relationships.
6. Providing effective parenting education.

We are committed to continuously evaluating the effectiveness of our services and making necessary adjustments to ensure that we meet these goals and provide meaningful support to children and families affected by domestic violence.

#### 3. Future Outlook

The Taipei Women's Rescue Foundation has been dedicated to serving children who have witnessed domestic violence for 18 years. However, our focus on providing services for young people who have experienced violence and trauma in their childhood is relatively recent, with only 2 years of experience in this area.

We recognize the significant challenges these individuals face, encompassing physical and psychological well-being, interpersonal relationships, intimate relationships, and their educational and employment prospects. Moving forward, we are committed to further deepening our professional services for children who have witnessed

domestic violence.

In addition to enhancing our services, we will also prioritize raising awareness about the importance of support for young people who have experienced domestic violence in their childhood. We will actively promote information on seeking help and encourage individuals in need to proactively seek our services.

By expanding our outreach efforts and creating a supportive environment, we aim to reach more young people who require assistance and provide them with the necessary support to heal and thrive.



## ● Human Trafficking Victim Services 人口販運被害人服務

### 1. Service Scale and Content

The Taipei Women's Rescue Foundation has been actively engaged in the prevention and control of foreign human trafficking since 2003. As part of our ongoing efforts, we commenced human trafficking services on August 29, 2022. When a victim of human trafficking returns to Taiwan and requires assistance, they will be referred to the Taipei Women's Rescue Foundation, where we offer a comprehensive range of support services.

Our services include:

1. Care services and life reconstruction support: We provide compassionate care and support to victims, helping them rebuild their lives and regain their independence.
2. Financial subsidies and material provision or links: We offer financial assistance and necessary resources to ensure the basic needs of victims are met during their recovery process.

3. Legal consultation: Our team of experts provides legal guidance and consultation to victims, assisting them with legal proceedings and ensuring their rights are protected.

4. Accompaniment to police and court sessions: We offer support by accompanying victims to police stations and court hearings, providing them with emotional support and helping them navigate the legal system.

5. Judicial assistance links: We establish connections with relevant judicial assistance organizations to facilitate the provision of legal aid and advocacy for victims.

6. Psychological counseling: We offer professional psychological counseling services to help victims cope with trauma, manage their emotions, and facilitate healing and recovery.

7. Social welfare resource links: We connect victims with social welfare resources and support networks to assist them in accessing additional services and opportunities for assistance.

By providing these services, we aim to empower victims of human trafficking, restore their well-being, and facilitate their reintegration into society.

2. The situation of assistance provided by Taipei Women's Rescue Foundation is often seen in cases where the victims are in low-paying jobs, experiencing financial difficulties, and unable to repay debts. They may be lured by opportunities for high-paying jobs through manpower agencies, online platforms, overseas loans, or persuaded by acquaintances who boast about excellent job benefits. In later stages, they may be deceived through employee travel arrangements. In 2022, a total of 20 cases were serviced, including 9 male victims and 11 female victims, with a total of 60 individuals served.

### 3. Future Outlook

Since the amendment of Human Trafficking Prevention Act in 2016, eight years have passed without further amendments. The victim profiles and criminal methods of Taiwanese nationals being deceived into countries like Cambodia and Myanmar were rarely discovered in the past, making it difficult to apply certain provisions of the law. Urgent legislative amendments are needed. Meanwhile, with the continuous evolution of digital convenience, human trafficking methods have been constantly innovating. In 2023, Taipei Women's Rescue Foundation actively participates in the legislative amendment process, hoping to incorporate protective measures for Taiwanese nationals who fall victim to human trafficking. In addition to safeguarding the rights of victims, the association will also engage in advocacy and educational

campaigns to prevent human trafficking.



## ● Cyber Gender-based Violence 數位性暴力

### 1. Service scale and content

Given the rapid development of technology and the widespread use of the internet, cases of Cyber Gender-based Violence have been occurring frequently and becoming increasingly complex. Starting from 2015, the Taipei Women's Rescue Foundation has established helplines and online assistance platforms, where social workers provide professional support to victims based on crisis intervention theory and feminist theory. The services provided include professional counseling, social and psychological assessment and intervention, accompaniment services (such as reporting to the police, attending court hearings, and seeking medical assistance), legal services (answering legal questions, arranging legal consultations, teaching evidence preservation), assistance with removing online content, referral services (such as psychological counseling and legal aid), reporting responsibilities, discussions on personal safety, assistance with applying for relevant subsidies or resources, and provision of resources and information, among other services.

In addition to individual case services, Taipei Women's Rescue Foundation also engages in education and advocacy through various means, such as organizing professional training for personnel, creating short films and podcast programs, conducting campus/community/professional awareness campaigns, and conducting online surveys, aiming to call for cooperation between civil society and the government in preventing and addressing digital sexual violence. Furthermore, the association actively collaborates with other civil organizations and bipartisan legislators to promote legislation and amendments related to digital sexual violence, improve victim protection mechanisms, and prevent such crimes from occurring.

### 2. Service Outcomes and Results

With a focus on the needs of the victims, Taipei Women's Rescue Foundation provides individualized professional services. In 2023, they served 241 victims of

Cyber Gender-based Violence, with a total of 1,438 service sessions. Among them, 49 cases were opened, with 1,079 service sessions provided. By the end of the year, 21 cases were successfully closed, demonstrating the effectiveness of the services in addressing the problems raised by the victims, enhancing their internal capabilities, and helping them regain their normal lives. The services have been instrumental in resolving the issues faced by the victims, empowering them, and facilitating their recovery process.

### 3.future outlook

The recent amendments to the four laws related to Cyber Gender-based Violence are a positive step, but there is still a need for further amendments to the Domestic Violence Prevention Act in order to comprehensively protect the rights of digital victims. In the year 2023, alongside providing individualized professional services and advocating for legislative amendments, the Women's Support Association actively organizes training for network professionals. They also utilize diverse and innovative approaches for education, awareness campaigns, and social advocacy. Their aim is to promote digital boundaries education starting from early childhood and to urge government agencies to implement relevant laws and policies while addressing any shortcomings. These efforts are crucial in combating the prevalence of Cyber Gender-based Violence.



### ● Ama Museum Maintenance and Education Promotion 阿嬤家-和平與女性人權館

The main work includes the following:

1.Collection display maintenance: This involves the upkeep and management of the permanent exhibition as well as organizing regular themed exhibitions.



2.Museum operation: This includes tasks such as collection maintenance, providing guided tours, interacting with visitors, and ensuring the smooth operation of the museum.

3.Bringing picture books into campuses and communities: The association aims to display history and uncover the truth by using picture books to educate and engage with various communities.

4.Promotion of gender-based violence prevention, anti-war, and human rights concepts: The association actively advocates for and raises awareness about these important issues.

5.Collaboration with other organizations: The association collaborates with the Judicial Reform Foundation and the Chiang Kai-shek Memorial Hall to hold loan exhibitions on topics such as the history of comfort women and gender-based violence.

In terms of specific achievements and statistics:

1.Regular themed exhibitions: The number of visitors to the annual collection exhibition at "Ama Museum" in the 2022 was 1,573.

The special exhibition "Ama Museum in Taichung" had an average of 858 visitors per session.

2.The special exhibition "#MeToo Pioneers" at the Chiang Kai-shek Memorial Hall attracted 6,626 visitors per session.

3.Inventory of cultural relics resources and collection evaluation: In the 2022, a total of 43 cultural relics were interpreted and evaluated.

4.Gender violence and human rights promotion and education: The association conducted the "Reed Blossoms" picture book education promotion series, which included 46 events with a total participation of 9,046 people. This included 12 community events with 8,079 participants and activities involving 963 students from 34 schools.

5.Podcast Program: The association's podcast program titled "婦援你的心" had a total of 701 listeners as of April 20, 2023.

Salon Lectures on Gender Violence and Human Rights: Physical lectures attracted 161 participants, while online participation and live viewership reached approximately 22,000 individuals.

6.Gender Violence and Human Rights Initiative: The association's events received media coverage on 31 occasions, with a total of 72 participants involved.

These achievements reflect Taipei Women's Rescue Foundation's commitment to promoting gender equality, raising awareness about gender-based violence, and

preserving historical truth.



## ● 社會倡議與教育宣導 Social Initiatives and Educational Advocacy

1. On-the-Job Training: Through internal professional training, we aim to enhance the knowledge and skills of our social workers in the field of protection, improving service quality and effectiveness. In 2022, we organized 20 training sessions with a total of 142 participants.

2. Group Supervision and Case Discussions: By reading books and discussing cases, we aim to understand the challenges faced by social workers and enhance their sensitivity and awareness of violence. This helps them reflect on their beliefs and values regarding domestic violence. These sessions focus on nurturing and enhancing the professional abilities of social workers and supervisors, as well as ensuring service quality. In 2022, we organized 10 group supervision sessions and 2 case discussions, with a total of 99 participants.

3. Community Resource Utilization and Networking:

3.(1) Collaborative Parent-Child Activities:

Recognizing the impact of family violence on parent-child relationships, we organize interactive camps to provide opportunities for abused women and their children to engage in activities together. These events promote positive interactions between parents and children and help alleviate psychological stress. In 2022, we organized 1 camp with a total of 32 participants.

3.(2) Online Education and Training:

To promote and implement services for children and adolescents who witness family violence, we provide online training for social workers in relevant fields. This training aims to improve their understanding of children and adolescents who witness violence and enhance their ability to identify and assist them. Topics covered include violence-related theories, attachment theory, the assessment of children with poor attachment relationships, and the introduction of media such as picture books,

activity books, and emotion cards. The training also involves networking with professionals such as social workers and law enforcement personnel to increase their sensitivity in working with children and adolescents who witness violence. Additionally, we organize training sessions for professionals who work with digital violence victims, such as social workers, school counselors, and psychologists, to enhance their professional knowledge and skills in providing assistance. In 2022, we organized 6 sessions with a total of 328 participants.

#### 4. School Counseling Focus Groups:

Through small group sessions, we introduce the impact of witnessing family violence to members and utilize developed materials such as the picture book "天天的烏雲" the activity book "我的遊戲書" and the pre-school board game "天天尋堡趣" to enhance the knowledge and practical skills of school counselors in working with children who witness violence. In 2022, we organized 2 sessions with the participation of 15 guidance counselors.

#### 5. Gender Violence Education and Advocacy:

To prevent and address issues related to gender-based violence, including domestic violence, Cyber Gender-based Violence, stalking, human trafficking, and sexual violence, we actively participate in or are invited to schools, communities, organizations, and media platforms such as radio and podcasts to deliver specialized talks and advocacy. The content covers different types of gender violence, recognition of victim situations and trauma, prevention and response strategies, knowledge of relevant laws, available resources, and networking collaborations. In 2022, we conducted 16 sessions on domestic violence prevention and awareness, 16 sessions on digital violence prevention and awareness in schools, and 28 specialized talks on gender violence prevention for professionals, benefiting a total of 6,151 individuals. We also participated in 8 related programs on gender violence prevention.

#### 6. "婦援你的心" Podcast:

In 2022 we launched a podcast service available on platforms such as SoundOn, KKBOX, Apple Podcasts, and Google Podcasts. The theme "婦援你的心" focuses on the concept of "support" and "recovery" for the wounded heart, connecting with audiences from different regions. The podcast covers three sub-themes: gender equality examination, Cyber Gender-based Violence, and special episodes on elderly women. Through these topics, we aim to raise awareness about the impact of sexual violence on women during times of war, the discrimination they face upon returning

home, and the issues related to comfort women and contemporary gender violence. In 2022, the podcast had 520 online listeners.

